

## **Site Manager, Laboratory Operations**

EORLA is seeking dynamic Site Managers, Laboratory Operations to join our team supporting EORLA's laboratory sites at the following member hospital groups in the Ottawa Valley:

- 1) Pembroke Regional Hospital and Deep River & District Hospital
- 2) Winchester District Memorial Hospital, Kemptville District Hospital, Almonte General Hospital and Carleton Place & District Memorial Hospital

EORLA is the provider of laboratory services supporting clinical programs at 16 hospitals across the Champlain LHIN of Eastern Ontario. We are a leading, innovative model of integrated laboratory practices committed to delivering patient-focused, consistent, high-quality and cost-effective hospital-based laboratory services to meet the needs of the region's patients. Our teams are experts in the provision of comprehensive testing in the disciplines of Anatomic Pathology, Biochemistry, Genetics, Transfusion Medicine, Hematopathology and Microbiology/Virology.

As the ideal candidate you will be responsible for inspiring and engaging team members to contribute positively to the patient experience. You will provide day-to-day operational management to the laboratory site(s) by interpreting corporate operations strategies, and developing and implementing site goals and objectives for the delivery of high quality, efficient and timely laboratory services ensuring compliance with policies, operating plans and processes that affect quality improvement, risk, regulatory compliance, satisfaction and safety.

### **Responsibilities:**

- Maintain an up-to-date understanding of accreditation standards, provincial regulations and standards related to the provision of laboratory services and regulatory reporting
- Lead a team of laboratory professionals and collaborate with the lab director and member hospital key stakeholders to foster an environment of quality patient care
- Implement strategic initiatives at the department level by effectively deploying resources, creating a working environment that promotes effective team building and continuous process improvement
- Willingness to develop managerial experience in human resources management, labour relations, financial management, project management, process management, facilitation, change management, conflict resolution, health administration, and health care law
- Keep apprised of issues, trends and best practice initiatives as they pertain to quality, risk and the effective delivery of laboratory medicine in order to make recommendations to the operations strategic model

### **Qualifications:**

- A leader with a degree or diploma in a relevant discipline combined with work experience in a medical laboratory setting
- CSMLS certification, in addition to, CMLTO registration
- Proven knowledge and understanding of all disciplines and processes of laboratory medicine
- Strong written, verbal and collaboration skills
- Highly motivated
- Demonstrated organizational skills
- Bilingual (French and English) an asset
- Must have a valid driver's license and vehicle as regular/daily travel between laboratory sites is required

### **Perks:**

- Competitive salary
- Healthcare of Ontario Pension Plan
- Healthcare/Dental/Vision Plans
- Travel Assistance
- Life and AD&D Insurance
- Short and Long Term Disability
- Employee Assistance Plan

If you share our vision of providing excellent care and advancing laboratory medicine we would be interested in hearing from you!

Interested applicants should apply in writing enclosing their curriculum vitae to: [humanresources@eorla.ca](mailto:humanresources@eorla.ca)